

# Lexington County Fire Service Customer Satisfaction Questionnaire

1. What type of service did Lexington County Fire Service provide for you?

*Check all that apply.*

- Fire
- Medical
- Vehicle Wreck
- Rescue
- Public Service

2. How courteous were the fire service members that assisted you?

*Mark only one.*

1	2	3	4	5
Unexceptional				Exceptional

3. Did the firefighters arrive in a timely manner, how would you rate their response time?

*Mark only one.*

1	2	3	4	5
Unexceptional				Exceptional

4. Did the firefighters answer all your questions completely?

*Mark only one.*

- Yes
- No

5. How would you rate the overall quality of service the firefighters provided for you?

*Mark only one*

	1	2	3	4	5	
Poor						Superior

6. Any additional comments to help us improve or concerns you may have.