

PERFORMANCE INDICATORS

911 Communications 2018

Total Telephone Calls	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTALS
Lexington County	35,235	33,893	37,692	36,652	39,350	39,516	37,952	39,290	36,646	38,095	34,347	36,021	444,689
Cell Phone Calls	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTALS
Lexington County	32,686	31,819	35,247	34,410	33,917	37,249	27,121	28,320	25,361	26,395	23,646	25,123	361,294
Law Enforcement CAD Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTALS
Airport PD	10	10	16	16	14	23	21	24	15	20	18	14	201
Chapin PD	365	317	307	331	442	344	360	323	281	292	292	260	3,914
Gaston PD	389	372	360	366	418	441	424	403	342	405	317	377	4,614
Irmo PD	1,438	1,505	1,477	1,492	1,356	1,443	1,422	1,809	1,315	1,403	1,148	1,174	16,982
Lexington PD	2,459	2,462	2,618	2,693	2,653	2,715	2,465	2,852	2,486	2,656	2,447	2,892	31,398
Pelion PD	129	129	168	161	195	206	156	161	173	201	132	153	1,964
Pineridge PD	239	186	159	93	113	268	333	400	212	218	148	122	2,491
South Congaree PD	446	446	503	505	519	512	471	504	459	517	463	390	5,735
Springdale PD	429	503	591	499	592	566	479	512	548	579	578	487	6,363
Swansea PD	264	286	240	211	277	204	227	182	192	191	143	198	2,615
Total Municipal LE CAD Events	6,168	6,216	6,439	6,367	6,579	6,722	6,358	7,170	6,023	6,482	5,686	6,067	76,277
Sheriff's Department	17,696	15,108	16,583	16,288	17,297	17,142	17,534	17,328	16,252	17,280	15,699	15,944	200,151
Total Law Enforcement CAD Events	23,864	21,324	23,022	22,655	23,876	23,864	23,892	24,498	22,275	23,762	21,385	22,011	276,428
EMS CAD Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTALS
Lexington County EMS	4,283	3,898	3,935	3,960	4,459	4,246	4,325	4,514	4,315	4,390	4,304	4,576	51,205
Fire Service CAD Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTALS
Lexington County Fire	1,530	1,230	1,311	1,277	1,336	1,357	1,367	1,373	1,385	1,363	1,243	1,382	16,154
Irmo Fire	446	324	339	395	385	362	343	332	311	347	349	342	4,275
Airport Fire	2	5	3	3	0	1	0	1	1	2	0	1	19
Batesburg Fire	87	82	93	82	64	71	85	91	77	83	91	93	999
West Columbia Fire	195	164	168	180	188	199	182	207	203	166	208	193	2,253
Total Fire CAD Events	2,260	1,805	1,914	1,937	1,973	1,990	1,977	2,004	1,977	1,961	1,891	2,011	21,447
Miscellaneous Departments	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTALS
Animal Control	38	30	32	54	46	56	46	38	60	72	46	81	599
Coroner	79	70	76	70	73	78	65	59	62	63	66	81	842
Total Events Processed In CAD	117	100	108	124	119	134	111	97	122	135	112	162	1,441
Miscellaneous Activity	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTALS
Complaints	0	8	4	2	1	0	1	0	0	0	0	1	17
Attaboys	0	0	0	2	1	0	0	1	2	2	1	0	9
% of 911 Telephone Calls Answered	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly
Within 10 Seconds	87.46%	87.82%	80.76%	78.92%	79.57%	79.91%	83.41%	80.61%	81.69%	79.92%	82.67%	84.85%	82.17
Within 20 Seconds	99.07%	98.87%	94.62%	95.27%	97.02%	96.78%	97.24%	97.13%	97.72%	96.63%	97.26%	97.68%	97.08
Within 30 Seconds	99.83%	99.76%	95.88%	97.74%	99.21%	99.01%	99.19%	99.20%	99.41%	98.55%	99.29%	99.34%	98.86
Special Projects	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTALS
Public Education Events	0	0	3	1	3	3	1	1	2	9	10	2	35